

WHAT KIND OF MATERIALS CAN I RECYCLE WITH IMAGINED EARTH?

- Aluminium Cans
- Steel Cans
- All #1 - PET (Polyethylene Terephthalate)
- Certain #2 - HDPE (High-Density Polyethylene)
- Certain #5 – PP (Polypropylene)
- Glass bottles

Please use the scanning feature on the Imagined Earth App to check if the product is recyclable in a Reverse Vending Machine (RVM)

All products must be dry, free of dirt and have a valid and clear barcode.

We cannot accept the following types of products;

- Used Oil cans
- Cans or bottles that contain hazardous liquids
- Containers with liquid, containers must be empty
- Coffee Cups
- Polystyrene

HOW DO I RECYCLE WITH IMAGINED EARTH?

Imagined Earth has a range of Reverse Vending Machine models that are at different locations in South Africa.

There are currently 2 sets of operating instructions based on the model of the Reverse Vending Machine. The two machine models are the 104 and the H30.

Please follow the prompts on screens of the RVMs and user feedback messaging to complete your recycling transaction(s).

H30 RVM

1. Locate an RVM
2. Insert your empty product
3. Enter cell phone number.
4. Push Finish to complete the process.
5. Download and open your Imagined Earth app.

104 RVM

1. Locate an RVM
2. Push the Green Start recycling button located on the bottom right of the User screen
3. Read the operating instructions.
4. Insert your empty product
5. Enter cell phone number.
6. Push Finish to complete the process.
7. Download and open your Imagined Earth app.



HOW MANY POINTS DO I GET FOR THE PRODUCTS I DEPOSIT?

1 x Recyclable Packaging Item = 1 x Point.

HOW IS MY REBATE CALCULATED FOR THE PRODUCTS I DEPOSIT?

Your rebate is calculated using the weight of the product you deposit and multiplying it with the corresponding recyclable value of the material. The recyclable value is dictated by the recycling partners in each region. Pricing will change according to the region.

So,

Product x Recyclable value of the products material = Your rebate.

WHERE CAN I FIND IMAGINED EARTH RVMS?

Open your Imagined Earth App and search for an RVM near me in the products tab.

DO I NEED TO SEPARATE THE TYPE OF CONTAINER WHILST MAKING A DEPOSIT?

NO.

Our RVMS will accurately recognise the product you are depositing. We receive all products together.

WHAT ARE OUR HOURS OF OPERATION?

Hours of operation and specific services offered vary by location. Search for an Imagined Earth RVM using the Imagined Earth app to the operating times of your nearest location.

HOW DO I REPORT A PROBLEM WITH ONE OF THE IMAGINED EARTH RVMS?

To report a problem with a RVM, open your Imagined Earth app and selected the 'Report RVM' button on the top right of the screen. Select the location of the RVM you are reporting and select the problem from the list.

If the problem you are experiencing is not on the list please call Imagined Earth on 076 736 8687 or email us on info@imaginedearth.com

DO I NEED TO KEEP MY PRODUCTS CLEAN, DRY AND FREE OF DIRT?

YES.

Moisture and dirt place unnecessary strain on the RVM and the cleanliness of the RVM locational placement. Imagined Earth wants to ensure products can be received from everyone all the time so products will be rejected if there is moisture and dirt to ensure service continuity.

IS THERE AN EXPIRATION DATE ON MY IMAGINED EARTH POINTS?

NO.

Your points are yours to keep and use whenever you like.

DO I NEED TO FLATTEN PRODUCTS OR CRUSH MY PRODUCTS?

YES and NO.

For all Plastic, Metal and Glass products you don't need to alter the shape in order to use the RVM. For Certain Tetra Pak products, you will need to alter the shape buy flattening the product.

Imagined Earth (Pty) Ltd

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DO I NEED TO REMOVE BOTTLE CAPS?

NO. You do not need to remove caps from any products.

HOW DO I USE MY POINTS FOR?

1 Point is earned per unit deposited. The program has been designed for external brands and companies to run competitions for you the RVM. Your points will act as entries into these competitions.

WHAT IS MY IMAGINED EARTH WALLET?

Imagined Earth takes the responsibility of the deposit return system. We reward RVM users with the recyclable value of deposited products. This is a market-based rate per region. The Rand award is done digitally into your wallet located in your mobile app. Imagined Earth has a database of over 7000 approved products with captured and verified data.

User will be able to benefit through the use of these funds with partners as Imagined Earth expands their partner network.

You will never lose the Rand value in your wallet unless it is used.

How do I scan a Barcode

In the Imagined Earth App you will find the scan barcode Icon and functionality. It is located on the menu at the bottom of your screen, to the right of 'Rewards' and to the left of 'Products'.

Click on the Icon and place the barcode you wish to scan in the centre of the square block.

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